

Quality Policy

The objective of Thor Industries Ltd is to

- Provide a truly agile and responsive technical service; provide significant added value; delivered with professionalism and expertise

As such, the Managing Director of Thor Industries Ltd is committed to the following:

- establishing measurable quality and business objectives that are consistent with the organisation's context and strategic direction, and that address any risks and opportunities associated with them;
- monitoring and measuring the effectiveness of its business processes and objectives through management reviews and the internal audit process;
- ensuring that the organisation complies with all necessary regulatory and legal requirements; and
- ensuring that quality objectives help Thor Industries Ltd achieve customer requirements by:
 - Maintaining a high turnaround of product development; Selecting and working closely with suppliers who enable the organisation to create and deliver a reliable performance

To achieve this objective, the organisation maintains an effective and efficient Quality Management System that is based upon the requirements of ISO 9001:2015.

The continual improvement of the Quality Management System is fundamental to the success of Thor Industries Ltd's business, and must be supported by all employees as an integral part of their daily work.

This policy has been authorised by

Managing Director

Lee Thornhill